



1 Liberty Utilities
P.O. Box 1380
Londonberry, NH 03053-1380
Visit our website at www.libertyutilities.com



FOR QUESTIONS REGARDING YOUR BILL CALL (800) 833-4200
FOR EMERGENCIES CALL (855) 327-7758

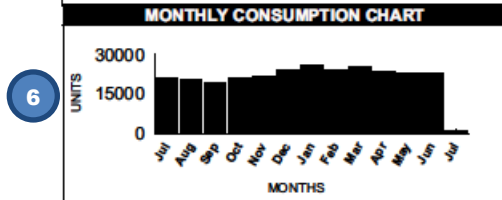
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5 JOHN Q SAMPLE
337 CHESTNUT ST EAST
MERRIMACK, NH 00000-1212

Statement

ACCOUNT INFORMATION	
2 Account Number:	XXXXXXXX-XXXXXXX
Statement #:	2780079
3 Bill Date:	07/30/2015
Due Date:	08/27/2015
Next Meter Read:	08/31/2015

4 Service Address: 1 ROCK HILL HWY SOUTH
MERRIMACK NH 00000-1212



Meter #	Rate Code	Read Type	Days	Service Dates	(Current - Previous) x	Multiplier	= Usage	Therm Factor	Therms
7 000080721	40-GC54	Manual Read	20	06/30/15-07/20/15	1000	0	10.0000	10,000	1.03230 10323

8 IF YOU SMELL GAS, LEAVE THE PREMISES and CALL US IMMEDIATELY: Our emergency toll-free number is 1-855-327-7758 or call 911.

ACCOUNT ACTIVITY	
9 You have chosen Direct Energy Business Marketing LLC to be your gas supply provider. If you have any questions about your gas supply charges, please contact Direct Energy Business Marketing LLC at 4012884878.	
10 Previous Balance:	63,276.42
11 Payments Received:	21,502.79 CR
12 Balance Forward:	41,773.63
13 Current Charges:	
Minimum Charge \$21.3070 per day for 20 days	426.14
Distribution Chg 10323.0000 units @ 0.02960	305.56
Distribution Adj 10323.0000 units @ 0.07930	818.61
Miscellaneous Charges/Credits:	0.00
14 Total Amount Due:	43,323.94

16 SPECIAL MESSAGE
On August 1, 2014 Liberty Utilities submitted a request with the New Hampshire Public Utilities Commission to increase distribution rates. The Commission approved a temporary rate increase that went into effect on December 1st. The Commission has now approved a permanent increase in distribution rates that is effective July 1, 2015. For details, please visit our website at www.libertyutilities.com.

Please include your account number on your check
Make checks payable to Liberty Utilities

17 Payment Coupon

Please check box and see reverse for: Update phone/address Assistance Donation

Service Address: 1 ROCK HILL HWY SOUTH
MERRIMACK NH 00000-1212

JOHN Q SAMPLE
337 CHESTNUT ST EAST
MERRIMACK, NH 00000-1212

18 LATE PAYMENT FEE:
Payments received after the due date
are subject to 1.5% per month late
fee.

KEEP THIS PORTION FOR YOUR RECORDS

BALANCE FORWARD	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
41,773.63	1,550.31	43,323.94	

15 Account Number: XXXXXXXX-XXXXXXX
Statement #: 2780079
Bill Date: 07/30/2015
Due Date: 08/27/2015

20 Liberty Utilities - NH
75 Remittance Drive, Suite 1032
Chicago, IL 60675-1032

644 XXXXXXXX-XXXXXXX 0000155031800004332394

Glossary of Terms

1. **Contact Information** - Please use this information to mail, email or call Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** – This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** – This section is used to communicate important messages to you.
9. **Energy Supplier** – The name and phone number of the gas supplier will appear on your statement only if you have chosen to buy gas from a gas supplier other than Liberty Utilities.
10. **Previous Balance** – This is the Total Amount Due from your previous statement.
11. **Payments Received** – This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
12. **Balance Forward** - This amount is the difference of the amount of your previous bill and payments made since then.
13. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
14. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
15. **Total Amount Due** – This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
16. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
17. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
18. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
19. **Assistance Donation** – This box must be checked if you wish to donate to our Voluntary Community Energy Assistance Fund. Be sure to complete the form with details on the back of the Payment Coupon.
20. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.